

Quality Policy

The Management of AQUANIMA, S.L., aware of the importance of offering online auction management services without a digital signature and time stamp for private companies, publicly owned companies and public administrations and with the aim of offering the highest quality to its customers, has decided to implement a quality management system based on the UNE-EN-ISO 9001: 2015 standard and undertakes to comply with the applicable requirements in order to achieve continuous improvement of its quality management system.

About us

In Aqunima, we connect value solutions with the needs of those around us. We support our clients to achieve maximum efficiency through purchasing management, with services such as Procurement, 360º Management and Contracts, as well as other value added functions.

We believe that the quality and continuous improvement of our processes are a fundamental axis to achieve value in the relationships we have with our users every day.

The general guidelines and objectives about quality, reflected in the Quality Policy defined by the Management, are part of the general policy of the company which is consistent with them and apply to the entire organization.



These guidelines are as follows:

- To satisfy the needs of our clients as well as all interested parties, through strict compliance with the contracted requirements as well as the legal requirements and other applicable requirements.
- To offer to our clients the service of high quality Online Negotiations and at competitive prices, with the best technological means (i.e. equipment, systems, applications etc.), professionals and the most suitable processes.
- To ensure the inviolability of communications between users and the Online Negotiations platform by encryption under the secure https protocol.
- To provide our customers and suppliers with adequate support service before, during and after the completion of the Online Negotiation guaranteeing the possibility of consulting any log or electronic document related to the auction for the legal term.
- To improve the system, organization and the overall functioning of the organization on a daily basis.
- To get maximum motivation regarding quality from all our collaborators.
- To establish mechanisms in order to meet requirements and continuously improve the effectiveness of the quality management system, such as corrective actions, improvement objectives etc.
- To ensure the participation of all workers and promote the continuous improvement of the implemented management system.

